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माता-पिता/ अभिभावक शिक्षक संतुष्टि सर्वेक्षण, 2022-23
Parents/ Guardian Satisfaction Survey, 2022-23

Dyal Singh College has always considered Parents as pivotal stakeholders in the relationship between their wards and the institution. Therefore, their feedback and suggestions are seminal for the improvement of the institution. Keeping this in mind a set of questions were asked from parents of students studying in the college. The questionnaire was framed in a way to understand their opinion about subjects like Discipline maintained by the College, Quality of teaching, Infrastructure, Approachability of Principal and Teaching Staff, Extra-Curricular Activities, Learning Resources, Sports facilities, Administration Staff, Mentoring/Counselling/Guidance System, and Knowledge/Technical skills acquired by their Wards. For each of these questions, they were given six options to choose from Excellent, Very Good, Good, Average, Poor, and Not-Applicable (No opinion on the subject). The parents were also given the provision to come up with further feedback and suggestions for the improvement of the institution and the College shall take active steps to incorporate the valuable feedback received. The Parents appreciated the initiative and 100 of them responded to the Survey. Their responses have been collated in the table below. All data are in percentages.

Table 1: Parents/Guardian Responses on Selected Indicators Towards Various Facility in College

Indicator	Excellent	Very Good	Good	Average	Poor	Not Applicable
1. Knowledge/Technical Skills acquired by ward	16	13	30	26	13	2
2. Quality of teaching	15	20	28	27	10	0
3. Approachability of Principal and Teachers	11	15	30	24	19	1
4. Discipline maintained by College	12	10	27	18	32	1
5. Cooperation from Non-teaching staff	14	14	34	21	14	3
6. Sports facilities	13	8	29	23	21	6
7. Counselling/Guidance provided by college	11	14	28	20	22	5
8. Infrastructure	7	19	24	32	18	0
9. Learning Resources (Library, Internet, WiFi)	15	13	26	24	20	2
10. Extra-curricular Activities	16	19	27	23	15	0
AVERAGE	13%	14.5%	28.3%	23.8%	18.4%	2%

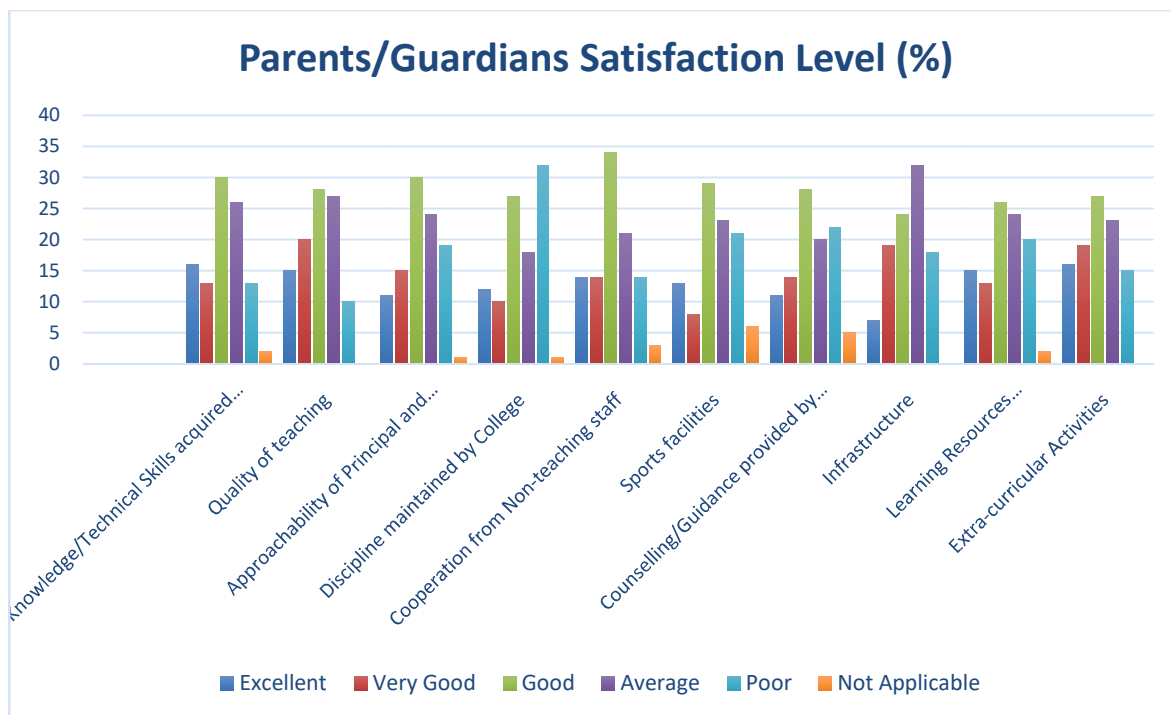


Fig. 2: Graphical Representation of Each Indicator of Parents/Guardian Satisfaction Level, 2022-23

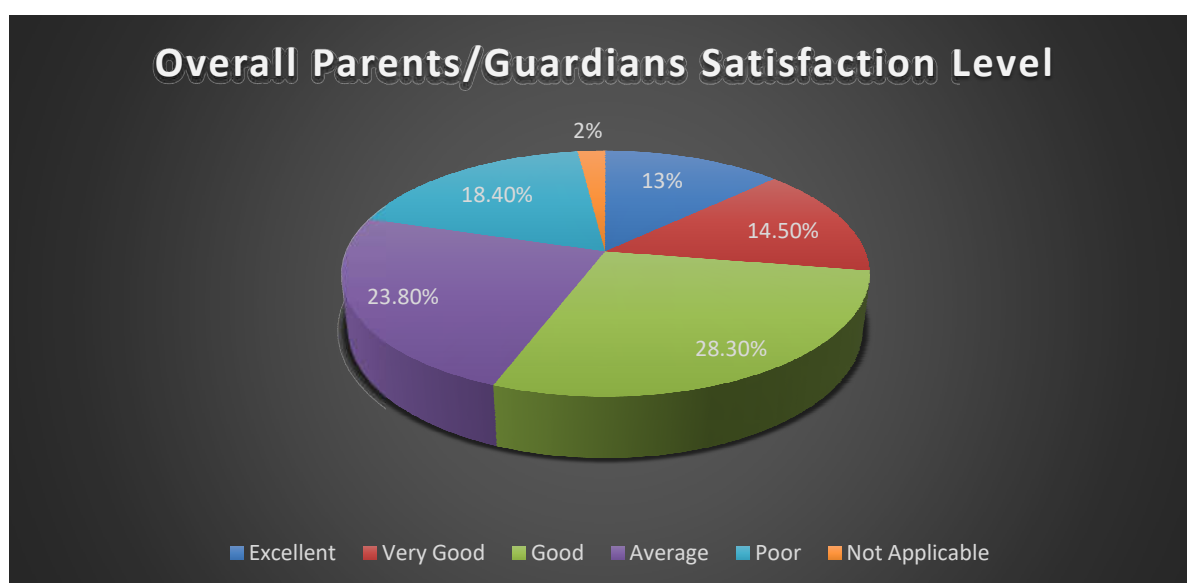


Fig. 3: Overall Results of Parents/Guardians Satisfaction Results, 2022-23

An overall average of 55.8% of Parents held the view that overall facilities and the academic environment were Good or above. 15% of Parents held the overall facilities and aspects related to the teaching-learning process were Excellent, whereas 20% and 28% respectively held it to be Very Good and Good. It was encouraging for us to note that 63% of Parents held that the Quality of Teaching in the College was Good or above, and 59% of Parents were satisfied that their wards had acquired Good, Very

Good, or Excellent Technical Skills and Knowledge. Although we are elated by the positive response of Parents on different aspects related to the Teaching-Learning process, we also understand that there is huge scope for improvement. The views of Parents who have marked Average (overall average of 23.8%) in various areas of the survey indicate the possibility of improvement and we as a unit shall strive for the best taking into account the suggestions from Parents.

Overall it can be concluded that this survey shall help the institution to take stock of the current situation and work towards improvement in all fields.

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