

## आंतरिक गुणवत्ता आश्वासन प्रकोष्ठ दयाल सिंह कॉलेज, (दिल्ली विश्वविद्यालय) लोधी मार्ग, नई दिल्ली, ११०००३ (भारत)

## **INTERNAL QUALITY ASSURANCE CELL**

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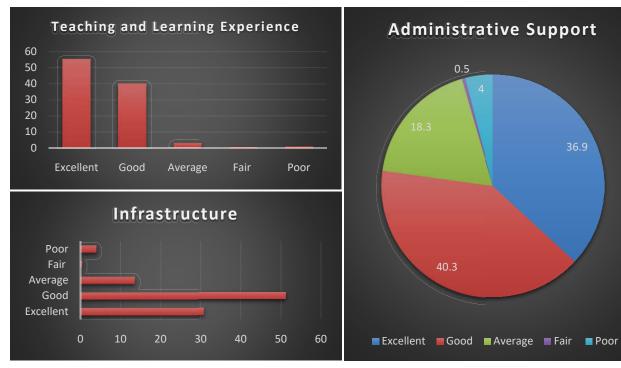
प्रोफेसर विनोद कुमार पालीवाल, प्राचार्य एवं अध्यक्ष Prof. V.K. Paliwal, Principal & Chairperson प्रोफेसर अलका गुप्ता, निर्देशक Prof. Alka Gupta, Director

## पूर्व छात्रों के सुझाव/फीडबैक सर्वेक्षण पर रिपोर्ट, 2022-23 Report on Alumni Suggestion/Feedback Survey, 2022-23

The Alumni of any institution are its most valuable asset as it is their responsibility to highlight to the world the values and the training imbibed during their stay in the college. Dyal Singh College has always held its alumni in high regard and seen them as significant stakeholders in the functioning of the college. Therefore, their feedback and suggestions are seminal for the improvement of the institution. Keeping this in mind a set of questions were asked from Alumni to assess their feedback. The questionnaire was framed in a way to understand their opinion about subjects like Teaching-Learning Experience, Infrastructure, Administrative support, Grievance Redressal, and Overall Development in College. For each of these questions, they were given six options to choose from: Excellent, Very Good, Good, Average, Fair, and Poor. They were also asked about their suggestions and how they wished to contribute to the college in its further improvement. Overall, 295 Alumni members responded to the Survey. Their responses have been collated in the table below. All data are in percentages.

Table 1: Alumni Suggestion/Feedback Results, 2022-23

INDICATOR	Excellent	Good	Average	Fair	Poor
1. Teaching and Learning Experience	55.3	40.3	3	0.4	1
2. Infrastructure	30.8	51.2	13.6	0.4	4
3. Administrative support	36.9	40.3	18.3	0.5	4
4. Grievance Redressal	29.8	47.1	16.6	1.5	5
5. Overall Development in College	42.2	48	7	0	2.8
AVERAGE	39%	45.3%	11.7%	0.6%	3.4%





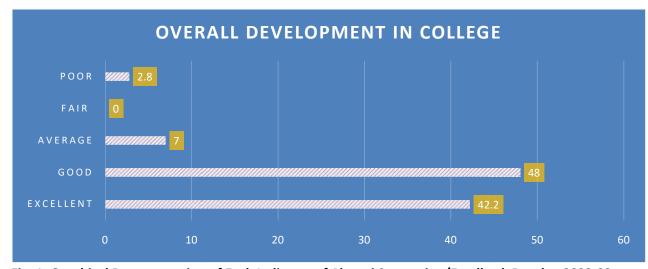


Fig. 1: Graphical Representation of Each Indicator of Alumni Suggestion/Feedback Results, 2022-23

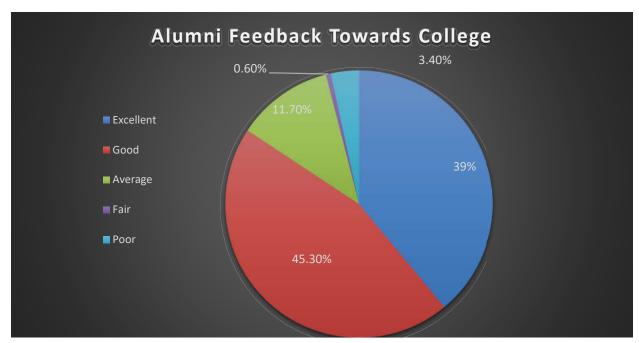


Fig. 2: Overall Results of Alumni Suggestion/Feedback Results, 2022-23

As visible from the graph and table above, an average of around 96% of our Alumni held that they were highly satisfied with the overall Teaching-Learning Experience, Infrastructure, Administrative support, Grievance Redressal, and Overall Development in College by ranking it as Good or Excellent. 55.3% of Respondents opined that Teaching-Learning was Excellent and 40.3% marked it as Good. In terms of Infrastructure, 51.2% held it to be Good and 30.8% indicated it to be Excellent. However, our Alumni are conscious of the infrastructural restraints and 13.6% marked it as Average. On the subject of Administrative support and the Process of Grievance Redressal in the college, 77.2% and 76.9% of respondents respectively claimed it to be Good or Excellent, whereas 18.3% and 16.6% respectively held it to be Average. What was most satisfying was the fact that 90.2% of Alumni were highly satisfied with the Overall Development in College. But, we as a unit take a cue from our Alumni member's observations as 13.6%, 18.3%, and 16.6% have opined that their experience with Infrastructure, Administration, and Grievance Redressal respectively was Average. It indicates the aspects that need serious consideration to transform the overall student experience in college.

It is also an encouraging sign for us to note that the Alumni of our college are ready to contribute to the college in different ways. When asked separately about how they wanted to contribute to the institution, 55.4% responded that they were willing to contribute in Multiple areas as and when the institution needed their support. Further, 19% were ready to share their

own experiences as interactive sessions for the current batches in terms of Career Opportunities. Many of them who are well-placed also suggested that they could provide Job opportunities and internship opportunities to their juniors. All these indicated that the robust chain of Alumni network that the college has tried to create is working in the right spirit and direction and the future the Alumni Association will be well in place to support the college in different ways as required.

## **ACKNOWLEDGEMENTS:**

IQAC acknowledges the contribution of Dr. Nishant Kumar and Dr. Neetu Bhattacharya for conducting the survey and compiling the report for the academic session 2022-23

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